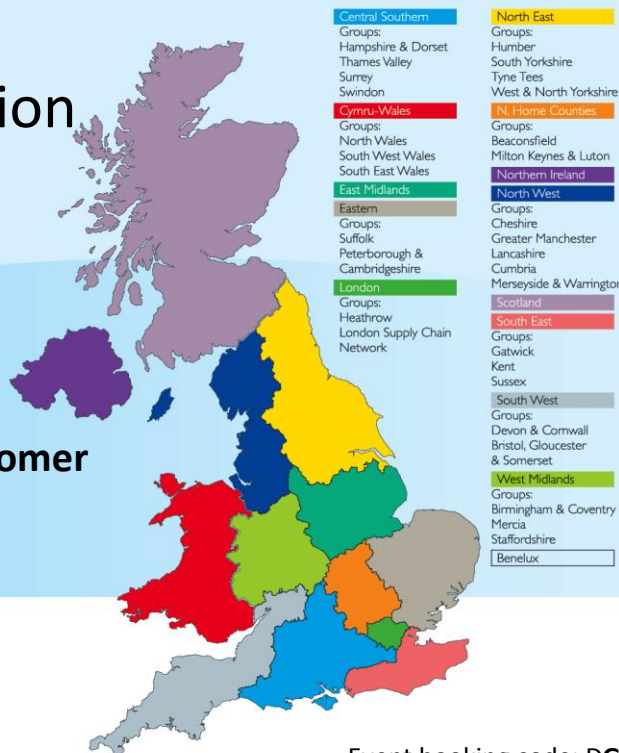


CILT(UK) East Midlands Region Derbyshire Group

28th February 2012

Customer Plus - What makes a great customer experience



BOOKING FORM

Event booking code: **DG006**

Please complete the details below and return to Membership Services
CILT(UK), Earlstrees Court, Earlstrees Road, Corby, Northants NN17 4AX
Tel: 01536 740104 Fax: 01536 740101 Email: membership@ciltuk.org.uk

Please reserve		place(s)
Name	<input type="checkbox"/> I am a CILT/IOM Member – Membership No	
Company		
Job Title		
Address		Postcode
Tel	Fax	
Email		
Guest Name	<input type="checkbox"/> If guest is a member – Membership No	
Company		
Job Title		
Address		Postcode
Tel	Fax	
Email		
Booking Fees		The Institute requires payment for events with attendance fees below £100 to be paid at the time of booking. Such payments can be made by cheque, credit or by the BACS system
Member	<input type="checkbox"/> Free	
Non-Member	<input type="checkbox"/> £10.00	
I enclose a cheque payable to CILT(UK)		<input type="checkbox"/>
I wish to pay by Visa <input type="checkbox"/> / MasterCard <input type="checkbox"/> / Amex <input type="checkbox"/> / Delta <input type="checkbox"/> / Maestro <input type="checkbox"/> / Solo <input type="checkbox"/>		
No:		
Expiry Date	/	Issue No
Cardholder address (if different to the above)		Security No
Signature:		Date

BOOKING CONDITIONS

Registrations will be acknowledged by a confirmation receipt and, nearer the date of the event, joining instructions will be issued. All cancellations must be received in writing at least 10 working days prior to the event, to allow others to attend, and after which refunds are not available. The Institute reserves the right to change the content of the programme and speakers, without prior notification.

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